

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

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Public Report

Report Issue Date: July 24, 2025

Inspection Number: 2025-1063-0005

Inspection Type:

Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare New Orchard Lodge, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 23, 24, 2025

The following intake(s) were inspected:

- Intake: #00152526, Critical Incident (CI) #2302-000016-25 related to a fall with an injury that required a transfer to hospital.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.