

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

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Public Report

Report Issue Date: September 25, 2025

Inspection Number: 2025-1063-0006

Inspection Type:

Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare New Orchard Lodge, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 24, 25, 2025

The following intake(s) were inspected:

- Intake: #00157430 (CI #2302-000020-25)- An incident that caused an injury to a resident for which they were taken to hospital and there was a change in health status.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.