

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 10, 2025

Inspection Number: 2025-1063-0008

Inspection Type:

Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare New Orchard Lodge, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: December 8-10, 2025

The following Critical Incident (CI) intakes were inspected:

- Intake: #00159618/CI #2302-000023-25 related to a Respiratory Outbreak
- Intake: #00163426/CI #2302-000025-25, intake #0016361/CI #2302-000026-25 related to a resident fall

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.