

NON- COMPLIANCE / (Non-respectés)
Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with **O. Reg 79/10, s. 230(2)**
Every licensee of a long-term care home shall ensure that the emergency plans for the home are in writing.

Findings:

1. The Home did not have an emergency plan in writing available at the time of the incident.

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WN #2: The Licensee has failed to comply with **O. Reg 79/10, s. 86(2)**
Where services under any of the programs are provided by a service provider who is not an employee of the licensee, the licensee shall ensure that there is in place a written agreement with the service provider that sets out the service expectations.

Findings:

1. There was no written agreement or service expectation with the plumbing company who was hired at the time of the incident.

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WN #3: The Licensee has failed to comply with **O Reg 79/10, s. 90(2)(f)**
The licensee shall ensure that procedures are developed and implemented to ensure that, (f) hot water boilers and hot water holding tanks are serviced at least annually, and that documentation is kept of the service;

Findings:

1. There was no documentation available to confirm that the hot water boilers and hot water holding tanks are serviced at least annually.

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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		Date of Report: (if different from date(s) of inspection). <i>March 18/2011</i>	
		<i>Jane Carruthers</i>	