

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

**Original Public Report**

<b>Report Issue Date:</b> June 6, 2024	
<b>Inspection Number:</b> 2024-1086-0002	
<b>Inspection Type:</b> Complaint	
<b>Licensee:</b> Chartwell Master Care LP	
<b>Long Term Care Home and City:</b> Chartwell Gibson Long Term Care Residence, North York	
<b>Lead Inspector</b> Ann McGregor (000704)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 10, 13-17, 21-24, 27-30, 2024

The following complaint intake was inspected:

- Intake: #00111129 - concerns with missing personal items (clothing), menu planning, recreational and social activities, and communication from the LTCH.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Medication Management

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Food, Nutrition and Hydration

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.