

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: April 17, 2025

Inspection Number: 2025-1086-0002

Inspection Type:

Critical Incident

Licensee: Chartwell Master Care LP

Long Term Care Home and City: Chartwell Gibson Long Term Care Residence,
North York

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 14-15, and 17, 2025.

The following Critical Incident System (CIS) intake(s) were inspected:

- Intakes: #00141024, #00143567 related to infectious disease outbreaks.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

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s. 102 (2) The licensee shall implement,
(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the infection prevention and control (IPAC) standard for long-term care homes, revised September 2023, was implemented in accordance with the standard. Specifically:

- Additional Precautions section 9.1 (f) Additional PPE requirements including appropriate selection application, removal and disposal.

During a shift, a Personal Support Worker (PSW) provided direct care to a resident who was on additional precautions in their room. The PSW did not wear the appropriate personal protective equipment while providing care to the resident.

Sources: Observation; resident's progress notes; interviews with the PSW and IPAC Lead.