

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 18, 2024

Inspection Number: 2024-1175-0005

Inspection Type:

Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Port Stanley, Port Stanley

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 10, 12, 13, 2024

The following intake(s) were inspected:

- Intake: #00129321/2669-000011-24 - Respiratory Outbreak.
- Intake: #00130835/2669-000015-24- Medication Management.

The following **Inspection Protocols** were used during this inspection:

Medication Management
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Administration Of Drugs

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (1)

Administration of drugs

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s. 140 (1) Every licensee of a long-term care home shall ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident. O. Reg. 246/22, s. 140 (1).

The licensee has failed to ensure that no drug was administered to a resident unless the drug had been prescribed for the resident.

Rationale and Summary:

A Critical Incident Report (CIR) was submitted to the Director regarding a medication management incident involving a resident.

A review of relevant documentation related to the incident revealed that a registered staff member administered medications that were not prescribed to a resident.

The registered staff member confirmed administering the incorrect medications.

The management team acknowledged that their investigation determined the medication incident occurred due to the registered staff member's failure to adhere to the home's medication administration policy.

The home's failure to prevent the administration of non-prescribed medications posed a moderate risk to the resident's health and well-being.

Sources: Review of resident clinical records, the home's medication incident report, and interviews with staff and management team members.