

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: December 11, 2025
Inspection Number: 2025-1368-0008
Inspection Type: Critical Incident Follow up
Licensee: Extendicare (Canada) Inc.
Long Term Care Home and City: Extendicare Rouge Valley, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 24-27, 2025 and December 1, 2, 8-10, 2025

The following intake(s) were inspected:

- Compliance Order (CO) Follow-up #1 - for O. Reg. 246/22 - s. 60 (a) related to behaviours and altercations.
- An intake related to an infectious disease outbreak.
- Two intakes related to the fall of a resident.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance: Order #001 from Inspection #2025-1368-0006 related to O. Reg. 246/22, s. 60 (a)

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Responsive Behaviours
- Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Required Programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

A resident had a fall. At the time of the fall they did not have the required falls prevention interventions in place as required in their plan of care.

During an observation by an inspector, they observed the resident did not have the required falls prevention intervention in place as required in their plan of care.

Sources: CI, observations, resident's medical records, long term care homes investigation notes and interview with the Director of Care.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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