

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: September 6, 2024

Inspection Number: 2024-1327-0004

Inspection Type:

Other

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Southwood Lakes, Windsor

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): September 5, 2024

The following intake(s) were inspected:

- Intake: #00125966 -related to outstanding Emergency Planning Annual Attestation 2023.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Emergency Planning

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 270 (3)

Attestation

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s. 270 (3) The licensee shall ensure that the attestation is submitted annually to the Director.

The licensee has failed to ensure that the emergency planning attestation was submitted annually to the Director.

Rationale and Summary:

The Ministry of Long-Term Care (MLTC) did not receive the homes Emergency Planning Attestation form by the due date of December 31, 2023.

The Acting Administrator stated that the previous Administrator was no longer at the home and they were unable to determine if the attestation was submitted or not.

The homes failure to submit the attestation posed a risk that the home did not have or was not reviewing and revising emergency plans.

Sources:

MLTC attestation tracking and interview with the Acting Administrator.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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