

Original Public Report

Report Issue Date September 14, 2022

Inspection Number 2022_1078_0001

Inspection Type

- Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee

Extendicare (Canada) Inc.

Long-Term Care Home and City

Extendicare Starwood, Nepean

Lead Inspector

Gurpreet Gill (705004)

Inspector Digital Signature

Additional Inspector(s)

Laurie Marshall (742466); Sarah Bradshaw (740814)

INSPECTION SUMMARY

The inspection occurred on the following date(s): August 10-12, 17-19 and 22-24, 2022

The following intake(s) were inspected:

- Intake: 013031-22 complaint related to provision of care and services and medication administration
- Intake: 008800-22 complaint related to provision of care and services and medication administration
- Intake: 012499-22 complaint related to provision of care and services and allegations were inspected related to resident neglect
- Intake: 012204-22 Critical Incident (CI) # 2485-000026-22 related to an injury that caused a change in health status
- Intake: 010779-22 CI # 2485-000022-22 related to a fall incident that caused injury to a resident
- Intake: 011751-22 CI # 2485-000025-22 related to a fall incident that caused injury to a resident
- Intake: 009887-22 CI # 2485-000019-22 related to a fall incident that caused injury to a resident
- Intake: 008577-22 CI # 2485-000014-22 related to a fall incident that caused injury to a resident
- Intake: 006774-22 CI # 2485-000008-22 related to allegations of resident abuse

- Intake: 009125-22 CI # 2485-000016-22 related to alleged resident to resident physical abuse
- Intake: 010702-22 CI # 2485-000021-22 related to alleged resident to resident physical abuse
- Intake: 009555-22 CI # 2485-000018-22 related to alleged resident to resident physical abuse
- Intake: 009360-22 CI # 2485-000017-22 related to alleged resident to resident physical abuse
- Intake: 006353-22 CI # 2485-000007-22 related to alleged resident to resident physical abuse
- The following intakes were completed in the critical Incident System Inspection: log #011565-22, CI #2485-000024 and log # 008508-22, CI # 2485-000013-22 were related to a fall incident that caused injury to a resident

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Medication Management
- Prevention of Abuse and Neglect
- Resident Care and Support Services
- Responsive Behaviours

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.