

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: February 10, 2025

Inspection Number: 2025-1078-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Starwood, Nepean

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 3, 4, 5, 6, and 10, 2025

The following intake(s) were inspected:

- Intake: #00136509 - Complaint related to alleged lack of fall prevention strategies of a resident, and alleged sticky bedroom floor.
- Intake: #00136687 - Complaint related to alleged lack of fall prevention strategies, sticky bedroom floor and staffing of registered staff.
- Intake: #00138361 - Fall of a resident resulting in an injury.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Safe and Secure Home
- Staffing, Training and Care Standards
- Reporting and Complaints
- Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.