



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
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Date(s) of inspection/Date de l'inspection September 8, 2010	Inspection No/ d'inspection 2010_134_2485_07Sep215604	Type of Inspection/Genre d'inspection Complaint – log # 54
Licensee/Titulaire Extendicare Northeastern Ontario Inc. [a subsidiary of Extendicare (Canada) Inc.] 3000 Steeles Avenue East, Suite 700, Markham, ON L3R 9W2 Fax: 1- 905-470-5588		
Long-Term Care Home/Foyer de soins de longue durée Extendicare Starwood. 114 Starwood Rd, Nepean, ON K2G 3N5 fax 613-224-9309		
Name of Inspector(s)/Nom de l'inspecteur(s) Colette Asselin, # 134		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection related to the care and services provided to a resident.</p> <p>During the course of the inspection, the inspector spoke with the resident, the charge nurse, the Director of Nursing and the Administrator.</p> <p>During the course of the inspection, the inspector reviewed the resident's Health Records.</p> <p>The following Inspection Protocol was used during this inspection:</p> <ul style="list-style-type: none"> • Personal Support Services <p>There are no findings of Non-Compliance as a result of this inspection.</p>		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:
	Date of Report: September 30, 2010