



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Bureau régional de services de London  
291, rue King, 4<sup>ème</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
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Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
April 5, 2011	2011-145-2904-05Apr140224	Complaint L-00324

**Licensee/Titulaire**  
Extendicare (Canada) Inc., 3000 Steeles Ave. E., Suite 700,  
Markham, ON., L3R 9W2

**Long-Term Care Home/Foyer de soins de longue durée**  
Extendicare Tecumseh, 2475 St. Alphonse Street  
Tecumseh, ON., N8N 2X2

**Name of Inspector Nom de l'inspecteur**  
Karin Mussart, #145

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection related to a safe and secure home.

During the course of the inspection, the inspector spoke with the Administrator and the Environmental Services Manager.

During the course of the inspection, the inspector reviewed home's policy and procedures relating to Maintenance, specifically preventative maintenance on Water Distribution Systems. Reviewed policies #2160, 3200 and 3220 relating to Domestic Hot Water Systems.

The following Inspection Protocol was used during this inspection: Accommodation Services-Maintenance

There are no findings of Non-Compliance as a result of this inspection

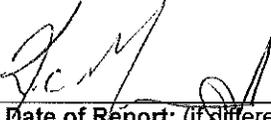


Ministry of Health and  
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
		
Title:	Date:	Date of Report: (if different from date(s) of inspection). April 12, 2011