

**Ministry of Long-Term Care**

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**
**London District**

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** July 14, 2025

**Inspection Number:** 2025-1388-0005

**Inspection Type:**

Critical Incident

**Licensee:** Extendicare (Canada) Inc.

**Long Term Care Home and City:** Extendicare Tecumseh, Tecumseh

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 2, 3, 4, 7, 8, 9, 14, 2025

The following intake(s) were inspected:

- CI - 2904-000039-25 - Respiratory outbreak - Rhinovirus, Enterovirus, RSV
- CI - 2904-000041-25 - Alleged abuse of resident

 The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services

Infection Prevention and Control

Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Accommodation Services

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 19 (2) (a)**

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Accommodation services

s. 19 (2) Every licensee of a long-term care home shall ensure that,

(a) the home, furnishings and equipment are kept clean and sanitary;

The licensee failed to ensure that the home and the equipment of the home were kept clean and sanitary when multiple lifts were found during an observation to be unclean and the laundry shoot was found to have a brown smear on the door.

Through interviews with staff it was determined the lifts should be cleaned following each use and the door to the laundry shoot should be deep cleaned each evening.

Sources: Observations and interviews with staff.