

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

<b>Report Issue Date:</b> August 27, 2025
<b>Inspection Number:</b> 2025-1388-0006
<b>Inspection Type:</b> Complaint
<b>Licensee:</b> Extendicare (Canada) Inc.
<b>Long Term Care Home and City:</b> Extendicare Tecumseh, Tecumseh

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: August 25 - 27, 2025

The following intake was inspected:

- Intake: #00153345 - complaint relating to transfers

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Explanation of plan

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (12)**

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Plan of care

s. 6 (12) The licensee shall ensure that the resident, the resident's substitute decision-maker, if any, and any other persons designated by the resident or substitute decision-maker are given an explanation of the plan of care.

The licensee did not ensure that a resident's substitute decision-maker, was given an explanation of the plan of care, when an incident had occurred which had required additional assessments and monitoring.

**Sources:** Resident records, resident and staff interviews.