



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
September 27-28, 2010	2010_171_2904_27Sep212731	Complaint (L-00873)
Licensee/Titulaire		
Extendicare (Canada) Inc. 3000 Steeles Avenue East, Suite 700, Markham, ON, L3R 9W2		
Long-Term Care Home/Foyer de soins de longue durée		
Extendicare Tecumseh, 2475 St. Alphonse St., Tecumseh, ON, N8N 2X2		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Elisa Wilson (#171)		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection regarding staffing issues, resident identification and broken equipment.</p> <p>During the course of the inspection, the inspector spoke with: the acting administrator, director of care, acting assistant director of care, foodservices manager, cook, dietary staff, maintenance manager, nursing staff, maintenance staff, residents, and family members of residents.</p> <p>The inspector observed a breakfast, lunch and dinner service in 3 different Home areas. Resident council minutes, foodservice surveys and foodservice audits were reviewed. Production sheets and recipes were reviewed and the food served to residents for dinner on September 27, 2010 was taste tested.</p> <p>The following Inspection Protocols were used during this inspection: Dining Observation</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Forward to Administrator/Designate Oct-15/10

Elesa Wilson

Title: Date:

Date of Report: (if different from date(s) of inspection).

Oct 5, 2010