

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Sudbury Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 25, 2021	2021_822613_0026	012704-21, 012705- 21, 012706-21, 012707-21	Follow up

Licensee/Titulaire de permisExtendicare (Canada) Inc.
3000 Steeles Avenue East Suite 103 Markham ON L3R 4T9**Long-Term Care Home/Foyer de soins de longue durée**Extendicare Van Daele
39 Van Daele Street Sault Ste. Marie ON P6B 4V3**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LISA MOORE (613), JENNIFER LAURICELLA (542)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): November 15-19, 2021.

The following intakes were inspected during this Inspection:

One Follow Up intake related to compliance order #001 under s.19 (1) of the LTCHA issued during inspection #2021_822613_0017 related to ensuring all residents were protected from abuse;

One Follow Up intake related to compliance order #002 under s. 20. (1) of the LTCHA issued during inspection #2021_822613_0017 related to ensuring that there was in place a written policy to promote zero tolerance of abuse and neglect of residents, and that the policy was complied with;

One Follow Up intake related to compliance order #003 under s. 6. (7) of the LTCHA issued during inspection #2021_822613_0017 related to ensuring that the care set out in the plan of care was provided to the residents as specified in their plan; and

One Follow Up intake related to compliance order #004 under of the s. 24. (6) of the LTCHA issued during inspection #2021_822613_0017 related to ensuring that the care set out in the 24-hour care plan was provided to the residents as specified in their plan.

A Complaint Inspection #2021_822613_0027 and a Critical Incident System Inspection #2021_822613_0028 were conducted concurrently with this inspection.

During the course of the inspection, the inspector(s) spoke with the Director of Care (DOC), Assistant Director of Care (ADOC), Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs) and residents.

The Inspector(s) also conducted daily tours of resident care areas, observed the provision of care and services to residents, infection prevention and control (IPAC) practices, staff to resident interactions, reviewed health care records, and various licensee's policies, procedures and programs.

The following Inspection Protocols were used during this inspection:

**Personal Support Services
Prevention of Abuse, Neglect and Retaliation**

During the course of this inspection, Non-Compliances were not issued.

- 0 WN(s)**
- 0 VPC(s)**
- 0 CO(s)**
- 0 DR(s)**
- 0 WAO(s)**

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #001	2021_822613_0017		613
LTCHA, 2007 S.O. 2007, c.8 s. 20. (1)	CO #002	2021_822613_0017		613
O.Reg 79/10 s. 24. (6)	CO #004	2021_822613_0017		613
LTCHA, 2007 S.O. 2007, c.8 s. 6. (7)	CO #003	2021_822613_0017		613

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 25th day of November, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.