

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965
northdistrict.mltc@ontario.ca

Original Public Report	
Report Issue Date: January 30, 2023	
Inspection Number: 2023-1119-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Extendicare (Canada) Inc.	
Long Term Care Home and City: Extendicare Van Daele, Sault Ste. Marie	
Lead Inspector Lisa Moore (613)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The Inspection occurred on the following date(s): January 9-13, 2023.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake related to staffing shortage concerns • Intake related to a fall resulting in an injury <p>Jessamyn Spidel (000697) attended this inspection during orientation.</p>

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Staffing, Training and Care Standards
- Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: O.Reg. 246/22, s. 102 (2) (b)

The licensee has failed to implement any standard or protocol issued by the Director with respect to infection prevention and control (IPAC).

Rational and Summary: Staff failed to support residents to perform hand hygiene prior to receiving their meal on a specific date on a resident home area.

IPAC Lead verified that staff were expected to support residents to perform hand hygiene in the dining rooms prior to receiving their meals.

Sources: Observations of dining services; Hand Hygiene policy; Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes; and interview with IPAC Lead. [613]



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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