

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: September 19, 2023	
Inspection Number: 2023-1308-0003	
Inspection Type: Complaint Critical Incident Follow up	
Licensee: LaPointe-Fisher Nursing Home, Limited	
Long Term Care Home and City: Fairfield Park, Wallaceburg	
Lead Inspector Debra Churcher (670)	Inspector Digital Signature
Additional Inspector(s) Terri Daly (115)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): September 6, 7, 8, 11, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> · Intake: #00091066 - Follow-up #: 1 - FLTCA, 2021 - s. 77 (2) · Intake: #00091360 - related to a complaint concerning mechanical lift use. · Intake: #00095725 - related to a fall with injury. · The following intakes were completed in this inspection: Intake #00093523, were related to falls.
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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:
Order #001 from Inspection #2023-1308-0002 related to FLTCA, 2021, s. 77 (2) inspected by Terri Daly (115)

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Staffing, Training and Care Standards
Falls Prevention and Management

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

O. Reg. 246/22, s. 26

The licensee has failed to ensure that staff used the mechanical lifts in the home in accordance with manufacturers' instructions.

Rationale and Summary:

The Ministry of Long-Term care received a complaint related to the home not using lifts per the manufacturers recommendations.

During interviews with a Registered Practical Nurse (RPN) and a Personal Support Worker (PSW) they stated that the practice in the home, for residents that required the use of a lift, was to transport them using the lift.

During an interview with the Sales Representative (SR) they stated that the lifts were transfer devices and not transport devices. In a subsequent email from the SR they shared the user guide for the lift that stated, in part, "transfer may induce substantial pressure on the

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patients body.” The SR also stated that a prolonged transport would also put the resident at great risk for substantial pressure and degradation of the resident's health condition.

Review of a memo dated September 8, 2023, showed the home instructed staff that lifts were to be used for transfers only and could no longer be used for transporting. Review of the homes policy titled Mechanical Lifts stated it was updated Sept 2023 and stated “A mechanical lift will be used to safely lift & transfer residents who are unable to transfer themselves. It is not to be used to transport a resident”.

During interviews with a Registered Nurse (RN) and a PSW they acknowledged that the process in the home had changed as of September 8, 2023, and transporting residents with a lift was no longer an acceptable process in the home.

Sources:

Complaint, interview with an RN, RPN, PSW and the Sales Representative and maxi move user guide.

[670]

Date Remedy Implemented: September 8, 2023