

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: July 18, 2025

Inspection Number: 2025-1308-0003

Inspection Type:

Critical Incident

Licensee: LaPointe-Fisher Nursing Home, Limited

Long Term Care Home and City: Fairfield Park, Wallaceburg

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 15, 16, 17, 18, 2025

The following intake(s) were inspected:

CI: 2823-000034-25 - Outbreak

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Resident Hand Hygiene

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

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Infection prevention and control program
s. 102 (2) The licensee shall implement,
(b) any standard or protocol issued by the Director with respect to infection
prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes was implemented. The IPAC Standard required under section 10.2 that the hand hygiene program was to include hand hygiene support for residents, specifically (c) assistance to residents to perform hand hygiene before meals.

During an observation of a lunch meal service on July 15, 2025, it was noted that a staff member was using Oxivar wipes on residents' hands, which is not a hand sanitizer product and is meant for non-porous hard surfaces that do not come into contact with food.

During an observation of a lunch meal service on July 16, 2025, it was noted that a resident was not provided assistance or supported to perform hand hygiene before their meal.

Sources: Meal service observations, the home's hand hygiene policy, interviews with staff.

WRITTEN NOTIFICATION: Expired ABHR

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

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s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The licensee failed to ensure that all hand sanitizer products were not expired as per applicable directives issued by the Chief Medical Officer of Health or a medical officer of health. As per a directive on page 26 of 'Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings' issued by the Ministry of Health, all hand sanitizer available in the home must have not been expired.

Three bottles of Alcohol Based Hand Rub (ABHR) were found to have an expiry date of May 2025 and one bottle was missing its expiry date. These bottles were found in various areas of the home.

Sources: Observations, discussion with staff.