

**Inspection Report under the Long-Term Care Homes Act, 2007****Rapport d'inspection en vertu de la Loi de 2007 sur les foyers de soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**  
**Division des opérations relatives aux soins de longue durée**  
**Inspection de soins de longue durée**

Central East Service Area Office  
33 King Street West, 4th Floor  
OSHAWA ON L1H 1A1  
Telephone: (905) 440-4190  
Facsimile: (905) 440-4111

Bureau régional de services de Centre-Est  
33, rue King Ouest, étage 4  
OSHAWA ON L1H 1A1  
Téléphone: (905) 440-4190  
Télécopieur: (905) 440-4111

**Public Copy/Copie du rapport public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 9, 2020	2020_603194_0011	000744-20, 004442-20, 011379-20, 012438-20	Critical Incident System

**Licensee/Titulaire de permis**

The Corporation of the City of Peterborough and The Corporation of the County of Peterborough  
c/o Fairhaven 881 Dutton Road PETERBOROUGH ON K9H 7S4

**Long-Term Care Home/Foyer de soins de longue durée**

Fairhaven  
881 Dutton Road PETERBOROUGH ON K9H 7S4

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CHANTAL LAFRENIERE (194)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): July 3, 6, 7, and 8, 2020**

**During the inspection period, Inspector #194 completed the following:**

**Log #000744-20, related to Follow up to Order 15(1)(a) for use of bed rails.**

**Log #004442-20, related to a medication incident.**

**Log #011379-20, related to an unexpected death.**

**Log #012438-20, related to a resident fall.**

**During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care (DOC), Resident Care Managers (RCM), Environmental Services Supervisor (ESS), Environmental Care Manager (ECM), Resident Care Supervisor (RCS), Registered Nurse (RN), Registered Practical Nurse (RPN), Personal Support Worker (PSW) and Infection Control Lead.**

**During the inspection, the inspector reviewed clinical health records of identified residents, bed rail evaluations, audits and assessments, post fall assessments, Medication Administration Records for identified residents, Infection Prevention And Control assessment, Entrapment Policy # RMC-N-165 and Hypoglycemia Protocol Policy # RCM-N-531. Inspector observed Bed systems for identified residents, Infection Control Practices and meal service.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Infection Prevention and Control**

**Medication**

**Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**
**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 15. (1)	CO #001	2019_603194_0028	194	

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**
**Legend**

WN – Written Notification  
 VPC – Voluntary Plan of Correction  
 DR – Director Referral  
 CO – Compliance Order  
 WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
 VPC – Plan de redressement volontaire  
 DR – Aiguillage au directeur  
 CO – Ordre de conformité  
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**Ministry of Long-Term  
Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère des Soins de longue  
durée**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

---

**Issued on this 9th day of July, 2020**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**