

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: September 9, 2025

Inspection Number: 2025-1545-0005

Inspection Type:

Proactive Compliance Inspection

Licensee: The Corporation of the County of Frontenac

Long Term Care Home and City: Fairmount Home for the Aged, Glenburnie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 26-29, 2025 and September 2-5, 8, 9, 2025.

The following intake(s) were inspected:

- Intake: #00156199 was related to a proactive compliance inspection (PCI).

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Resident Care and Support Services
Food, Nutrition and Hydration
Medication Management
Residents' and Family Councils
Infection Prevention and Control
Safe and Secure Home
Prevention of Abuse and Neglect
Quality Improvement
Staffing, Training and Care Standards

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Residents' Rights and Choices
Pain Management

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 85 (3) (c)

Posting of information

s. 85 (3) The required information for the purposes of subsections (1) and (2) is,
(c) the long-term care home's policy to promote zero tolerance of abuse and neglect of residents;

The licensee has failed to ensure that the current version of the long-term care home's policy to promote zero tolerance of abuse and neglect of residents was posted in the home.

Sources: observations of posting of information; review of licensee's policy to promote zero tolerance of abuse and neglect of residents; and interview with staff.

Date Remedy Implemented: September 2, 2025

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WRITTEN NOTIFICATION: Safe Storage of Drugs

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 138 (1) (a) (ii)

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,

- (a) drugs are stored in an area or a medication cart,
- (ii) that is secure and locked,

The licensee has failed to ensure that two residents had their drugs stored in an area that was secure and locked, specifically their prescribed creams.

Sources: observations of two resident rooms; record review of the licensee's policy titled CareRx The Medication Pass Policy; and interviews with staff.

WRITTEN NOTIFICATION: Safe Storage of Drugs

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 138 (1) (b)

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,

- (b) controlled substances are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart.

The licensee has failed to ensure that a controlled substance was stored in a separate, double-locked stationary cupboard in the locked area, specifically on September 4, 2025 the drug ativan was stored in a locked box, inside an unlocked vaccine fridge.

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Sources: observations of ativan drug storage; and interviews with staff.