

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: May 29, 2025

Inspection Number: 2025-1546-0004

Inspection Type:

Complaint
Critical Incident

Licensee: Regional Municipality of Durham

Long Term Care Home and City: Fairview Lodge, Whitby

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 26- 29, 2025

The following intake(s) were inspected:

- Intake related to bed refusal complaint.
- Intake/Critical Incident Report (CIR) - related to an upper respiratory outbreak.
- Intake- complaint about resident care concerns.
- Intake/CIR - incident that lead to an injury for which the resident was sent to the hospital.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Admission, Absences and Discharge

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Licensee consideration and approval

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (7) (b)

Authorization for admission to a home

s. 51 (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 50 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or

The licensee has failed to ensure the following grounds were met when they refused a resident's admission to Fairview Lodge Long Term Care Home (LTCH), which included:

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements;

Following a complaint to the Director, an inspection reviewed the refusal of a resident's admission to Fairview Lodge. The refusal letter cited certain concerns within a certain months, and the home's lack of nursing expertise to meet the resident's needs. An assessment from the previous home showed a specific issue occurred during a longer timeframe, while other issues were ongoing.

In multiple interviews, different staff indicated the home is able to manage the issues, as the issues are similar to those that other residents have had. There was a process map in the home for how to effectively manage the issue, and if unable to do so to seek external resources. Admissions RN, indicated they refused the resident due to significant, concerns and other reasons not stated in the letter. In

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an interview the Director of Care (DOC) indicated that the resident was considered to be significant risk to the home due to their the issues that they had.

Sources: Resident and home records; Interviews with multiple staff members.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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