

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** June 25, 2025

**Inspection Number:** 2025-1546-0005

**Inspection Type:**

Critical Incident

**Licensee:** Regional Municipality of Durham

**Long Term Care Home and City:** Fairview Lodge, Whitby

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 23 - 25, 2025

The following intake(s) were inspected:

- Intake: regarding a fall
- Intake: regarding a medication error

The following **Inspection Protocols** were used during this inspection:

Medication Management  
Infection Prevention and Control  
Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: PLAN OF CARE

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

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Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care is provided to the resident #001 as specified in their plan. Resident #101's care plan identified fall's prevention and continence interventions. PSW #101 confirmed that resident #001 does not utilize the falls prevention and continence interventions as identified in the care plan.

**Sources:** Interview with staff, observation, review of resident #001's care plan, CI # M522-000019-25.

## **WRITTEN NOTIFICATION: CONTINENCE CARE AND BOWEL MANAGEMENT**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 56 (1) 3.**

Continence care and bowel management

s. 56 (1) The continence care and bowel management program must, at a minimum, provide for the following:

3. Toileting programs, including protocols for bowel management.

The licensee has failed to maintain the continence care and bowel management program must, at a minimum, provide for the following: Toileting programs, including protocols for bowel management.

DOC confirmed the home does not have a toileting program. PSW #101 there is no toileting schedule and that residents are checked twice during their day shift. POC documentation confirmed toileting was completed three times per day.

**Sources:** Interview with staff, review of resident #101's plan of care, CI # M522-000019-25.

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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