

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: September 8, 2025

Inspection Number: 2025-1546-0006

Inspection Type:

Critical Incident

Licensee: Regional Municipality of Durham

Long Term Care Home and City: Fairview Lodge, Whitby

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 25 to 27, 29, 2025 and September 2 to 5, 2025

The following intake(s) were inspected:

- Two intakes related to resident to resident altercations
- An intake related to the Infection Prevention and Control (IPAC)
- An intake related to a medication incident

The following **Inspection Protocols** were used during this inspection:

Medication Management
Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect

INSPECTION RESULTS

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

WRITTEN NOTIFICATION: Housekeeping

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 93 (2) (b) (iii)

Housekeeping

s. 93 (2) As part of the organized program of housekeeping under clause 19 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for,

(b) cleaning and disinfection of the following in accordance with manufacturer's specifications and using, at a minimum, a low level disinfectant in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices:

(iii) contact surfaces;

The Licensee failed to ensure that cleaning and disinfection of a resident home area (RHA) was followed in accordance with manufacturer instructions.

The Inspector observed a housekeeping staff clean high touch surfaces in a resident's room, using the incorrect dilution of the cleaning concentrate.

Sources: Observations, Manufacturer Dilution Instructions, and interviews with staff.

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

Central East District

33 King Street West, 4th Floor

Oshawa, ON, L1H 1A1

Telephone: (844) 231-5702