

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: March 5, 2026

Inspection Number: 2026-1546-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Regional Municipality of Durham

Long Term Care Home and City: Fairview Lodge, Whitby

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 25, 26, 27, 2026 and March 3, 4, 5, 2026

The following intake(s) were inspected:

- A complaint Intake related to pest control.
- A Critical Incident Intake (CIR) related to the fall of a resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Falls Prevention and Management

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 78 (7) (c)

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Food production

s. 78 (7) The licensee shall ensure that the home has and that the staff of the home comply with, (c) a cleaning schedule for the food production, servery and dishwashing areas. O. Reg. 246/22, s. 78 (7).

A Food Services Supervisor (FSS) confirmed that the home's Daily Tasks Checklist (DTC) did not indicate which role was responsible for deep cleaning behind the home's dishwashers. The FSS confirmed that this task was assigned, and the home's DTC was revised to include this task.

Sources: The home's relevant policies/procedures/DTC, and Interviews with Staff.

Date Remedy Implemented: March 5, 2026



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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