



**Ministry of Health and Long-Term Care**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Ministère de la Santé et des Soins de longue durée**

**Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue**

Health System Accountability and Performance Division  
 Performance Improvement and Compliance Branch  
 Division de la responsabilisation et de la performance du système de santé  
 Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Jun 27, Jul 6, Aug 4, 2011	2011_077109_0006	Complaint

**Licensee/Titulaire de permis**

FAIRVIEW NURSING HOME LIMITED  
 14 CROSS STREET, TORONTO, ON, M6J-1S8

**Long-Term Care Home/Foyer de soins de longue durée**

FAIRVIEW NURSING HOME  
 14 CROSS STREET, TORONTO, ON, M6J-1S8

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SUSAN SQUIRES (109)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Director of Care, RPN, Director of Resident and Family Services, PSW's, Residents

During the course of the inspection, the inspector(s) Reviewed health record, observed care, conducted walk through of care unit.

The following Inspection Protocols were used in part or in whole during this inspection:

Personal Support Services

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

Definitions	Définitions
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care

Specifically failed to comply with the following subsections:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits sayants :

1. Foot care is provided at no cost to the residents. This service has been available to the residents for the past 2 years. All diabetics have foot care every 6 weeks. Foot Care Clinics were held on June 2 and 3, 2011 and the next clinic will be on July 14 & 15, 2011. A resident was on the list to be seen by the foot care nurse on June 2nd or 3rd (plan of care). The foot care referrals and lists for June 2nd and 3rd, 2011 indicate that the resident's name is checked off of the list of residents who received nail care suggesting that foot care may have been provided. The documented assessment form that is completed by the foot care nurse was not completed to indicate whether or not the resident had received the assessment and treatment. There was no documentation in progress notes for foot care on June 2nd or 3rd, 2011 for the identified resident. The resident's toenails are long and in need of care. Resident was not provided with foot care as outlined in the plan of care.

Issued on this 18th day of August, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs