	Ministry of Health and Long-Term Care	Ministère de la Santé et des Soins de longue durée
Ontario	**Inspection Report under the Long-Term Care Homes Act, 2007**	**Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée**

Public Copy/Copie du public

Report Date(s) / Date(s) du apport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Oct 29, 2015	2015_266527_0021	H-001876-15	Complaint

Licensee/Titulaire de permis

HOLLAND CHRISTIAN HOMES INC
7900 MCLAUGHLIN ROAD SOUTH BRAMPTON ON L6Y 5A7

Long-Term Care Home/Foyer de soins de longue durée

FAITH MANOR NURSING HOME
7900 MCLAUGHLIN ROAD SOUTH BRAMPTON ON L6Y 5A7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

KATHLEEN MILLAR (527)

Inspection Summary/Résumé de l'inspection

	Ministry of Health and Long-Term Care	**Ministère de la Santé et des Soins de longue durée**
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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): October 21, 22, 23 and 26, 2015

During the inspection there was another Complaint inspected concurrently, Log #026043-15 H-003288-15. In addition, there were two critical incidents inspected: #2745-000003-15 and #2745-000005-15.

During the course of the inspection, the inspector(s) spoke with the Director of Care (DRC), the Assistant Director of Care (ADRC), the Chief Executive Officer (CEO), the Registered Nurses (RNs), the Registered Practical Nurses (RPNs) and the Personal Support Workers (PSWs).

The following Inspection Protocols were used during this inspection:
Critical Incident Response
Personal Support Services
Prevention of Abuse, Neglect and Retaliation
Reporting and Complaints

During the course of this inspection, Non-Compliances were not issued.
   0 WN(s)
   0 VPC(s)
   0 CO(s)
   0 DR(s)
   0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this   29th   day of October, 2015

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.