

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: March 14, 2024	
Inspection Number: 2024-1239-0002	
Inspection Type: Complaint	
Licensee: Holland Christian Homes Inc.	
Long Term Care Home and City: Faith Manor, Brampton	
Lead Inspector Mark Molina (000684)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 6-7, 11-13, 2024

The following intake(s) were inspected:

- Intake: #00110124 - Complaint related to skin and wound care and pain management for a resident

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Infection Prevention and Control
- Pain Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care related to a resident's altered skin integrity was provided to the resident as specified in the plan of care.

Rationale and Summary

A resident was provided a treatment that was not specified in their plan of care for an altered skin integrity.

A registered staff member stated that a new treatment order should have been received, prior to providing a different treatment.

Failure to follow the care set out in a resident's plan of care, could have delayed healing of the resident's altered skin integrity.

Sources: Resident's clinical records; Interview with staff
[000684]