

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 19, 2026

Inspection Number: 2026-1239-0003

Inspection Type:

Proactive Compliance Inspection

Licensee: Holland Christian Homes Inc.

Long Term Care Home and City: Faith Manor, Brampton

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: March 10-13, 17-19, 2026.

The following intake was inspected:

-Intake: #00172500 Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Restraints/Personal Assistance Services Devices (PASD) Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: General Requirements for Programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 34 (2)

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General requirements

s. 34 (2) The licensee shall ensure that any actions taken with respect to a resident under a program, including assessments, reassessments, interventions and the resident's responses to interventions are documented.

A resident was identified with an altered skin integrity and an intervention was added to their written plan of care at that time.

The Point of Care (POC) documentation did not include this intervention for staff to document on, for almost eleven months.

Sources: Resident's clinical health records; Interview with staff.

WRITTEN NOTIFICATION: Dining and Snack Service

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 79 (1) 9.

Dining and snack service

s. 79 (1) Every licensee of a long-term care home shall ensure that the home has a dining and snack service that includes, at a minimum, the following elements:

9. Proper techniques to assist residents with eating, including safe positioning of residents who require assistance.

A resident who required assistance with their meal was not safely positioned at the time of the Inspector's observation.

Sources: Observations; Resident's clinical health records; Interview with staff.