Ontario

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Inspection Report Under the
Fixing Long-Term Care Act, 2021

London District
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London, ON, N6A 5R2
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Original Public Report

Report Issue Date: May 10, 2023	
Inspection Number: 2023-1178-0004	
Inspection Type: Critical Incident System	
Licensee: Omni Healthcare (Lambton) Limited Partnership, by its general partner, Omni Heal	
Long Term Care Home and City: Fiddick's Nursing Home, Petrolia	
Lead Inspector Debra Churcher (670)	**Inspector Digital Signature**
Additional Inspector(s) Terri Daly (115)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 3, 4, 5, 8, 2023

The following intake(s) were inspected:

- Intake: #00012325 CIS# 2673-000053-22 related to a fall with injury.
- Intake: #00015551 CIS# 2673-000060-22 related to a fall with injury.
- Intake: #00016072 CIS# 2673-000063-22 related to responsive behaviors.
- Intake: #00021054 CIS# 2673-000008-23 related to an injury of unknown cause.
- Intake: #00021574 CIS# 2673-000010-23 related to a medication incident.
- Intake: #00084367 CIS# 2673-000019-23 related to responsive behaviors.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Medication Management
Infection Prevention and Control
Responsive Behaviours

Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reporting and Complaints

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

The licensee has failed to ensure that a person who had reasonable grounds to suspect that any of the following had occurred or might occur immediately reported the suspicion and the information upon which it is based to the Director: Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

Rationale and Summary:
A Critical Incident System report (CIS) was received by the Ministry of Long-Term Care from Fiddicks Nursing Home for an alleged incident that occurred three days prior to the CIS report being submitted.

The report alleged that a resident reported an incident involving a co-resident. Cameras were reviewed and showed the co-resident entering the reporting residents room shortly before the allegation was reported.

A review of Omni Cares policy "Reporting Incidents of Abuse" Policy: #OP-AM-6.7, Reviewed/Updated: December 20, 2022 indicates the following:

POLICY
Each of the above noted incidents related to resident abuse shall be considered Mandatory Reports and, as such, shall be reported to the Director of Operations and the Ministry of Long Term Care by telephone and computerized submission of a Mandatory Critical Incident System (MCIS) form.

PROCEDURE
2. Immediate reporting of critical incidents to the Ministry of Long Term Care shall occur as follows:
-Monday to Friday between 8:00 am and 4:30 pm by initiating a MCIS form online

-After hours and Statutory Holidays by telephone to the After Hours number and submission of the MCIS form online within one day

An interview with the Director of Care (DOC), they indicated that they are aware of mandatory reporting and that they had not known about the alleged incident until three days after the incident occurred, when they submitted the Critical Incident (CI).

Sources:
CIS, reporting incidents of abuse policy and interview with the DOC.

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WRITTEN NOTIFICATION: Medication Management

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: O. Reg. 246/22, s. 140 (1)

The Licensee has failed to ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident.

Rationale and Summary:
Review of a resident's clinical record showed that the resident received eight medications that were meant for a co-resident.

The Director of Care (DOC) acknowledged that the resident was given medications that were not prescribed for them.

Sources:
Two resident's clinical records, and an interview with the DOC.

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