

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspection Branch

**Central West District**  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901  
centralwestdistrict.mltc@ontario.ca

## Original Public Report

<b>Report Issue Date:</b> January 3, 2023	
<b>Inspection Number:</b> 2022_1018_0001	
<b>Inspection Type:</b> Critical Incident (CI)	
<b>Licensee:</b> ATK Care Inc.	
<b>Long Term Care Home and City:</b> The Fordwich Village Nursing Home, Fordwich	
<b>Lead Inspector</b> Katherine Adamski (753)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Mark Molina (#000684) was also present for this inspection.	

## INSPECTION SUMMARY

<p><b>The Inspection occurred on the following date(s):</b> November 30, December 1, 5-8, 2022</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00002692 - related to falls prevention and management</li> </ul> <p>The following intakes were completed in this inspection: #00006619, #00008877, and #00012974 related to falls prevention and management.</p>
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The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management
- Staffing, Training and Care Standards

## INSPECTION RESULTS

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## WRITTEN NOTIFICATION: INFECTION PREVENTION AND CONTROL

### NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 23 (4)

The licensee has failed to ensure that the home had an Infection Prevention and Control (IPAC) Lead whose primary responsibility was the home's IPAC program.

#### Rationale and Summary

The home's Acting Director of Care (Acting DOC), Administrative Assistant (AA) and Housekeeping/Laundry Manager shared the responsibility of the home's designated IPAC Lead. Combined, these staff worked approximately eight hours per week conducting IPAC related tasks.

When the home did not have an IPAC Lead whose primary responsibility was the home's IPAC program, this may have contributed to the home's ability to complete all of the IPAC related tasks that were required by the Fixing Long Term Care Home Act, 2021 (FLTCA, 2021) and Ontario Regulation 246/22 (O. Reg. 246/22).

**Sources:** Interviews with the Administrator and other staff, FLTCA, 2021 and O. Reg. 246/22.

## WRITTEN NOTIFICATION: INFECTION PREVENTION AND CONTROL

### NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O.Reg. 246/22, s. 102 (10)

The licensee has failed to ensure that the information gathered under subsection (9) was analyzed daily to detect the presence of infection and reviewed at least once a month to detect trends, for the purpose of reducing the incidence of infection and outbreaks.

#### Rationale and Summary

The IPAC Standard for Long-Term Care Homes (LTCHs), dated April 2022, section 3. indicated that the licensee shall ensure that the symptom screening information gathered under subsection 102(9) of the Regulation is analyzed daily to detect the presence of infection and reviewed at least monthly to detect trends, for the purpose of reducing the incidence of infection and outbreaks.

The Administrator acknowledged that the home was not currently analyzing or reviewing symptom

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screening information at least monthly to detect trends, for the purpose of reducing the incidence of infection and outbreaks.

**Sources:** Interviews with the Administrator and other staff, the IPAC Standard for LTCHs (dated April 2022).

## WRITTEN NOTIFICATION: INFECTION PREVENTION AND CONTROL

**NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.**

Non-compliance with: FLTCA, 2021, s. 184 (3)

The licensee has failed to ensure that they carried out every operational or policy directive that applies to LTCHs.

### Rationale and Summary

The Ministry of Long-Term Care (MLTC) COVID-19 guidance document for LTCHs in Ontario indicated that homes must conduct regular IPAC self-assessment audits following at a minimum the Public Health Ontario's (PHO) COVID-19 Self-Assessment Audit Tool for LTCHs and Retirements Homes, once a week when in outbreak, and every two weeks when not in outbreak.

The Administrator acknowledged that the home was not currently conducting IPAC self-assessment audits using the required tool. Documentation showed that the most recent self-assessment audit using the required tool conducted by the home was December 28, 2021.

**Sources:** The MLTC COVID-19 guidance document for LTCHs in Ontario (dated October 14, 2022), the home's PHO's COVID-19 Self-Assessment Audit Tool for Long-Term Care Homes and Retirements Homes (dated December 28, 2021), interviews with the Administrator and other staff.

[#753]