

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: June 2, 2025

Inspection Number: 2025-1018-0001

Inspection Type:

Complaint
Critical Incident

Licensee: ATK Care Inc.

Long Term Care Home and City: The Fordwich Village Nursing Home, Fordwich

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: May 27 - 30, 2025.
The inspection occurred offsite on the following date: June 2, 2025.

The following intakes were inspected in this Critical Incident (CI) inspection:

- Intake: #00144510 was related resident care and support services
- Intake: #00146133 was related to falls prevention and management

The following intakes were inspected in this Complaint inspection:

- Intake: #00147357 was related to resident care and support services
- Intake: #00148573 was related to resident care and support services and safe and secure home

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Safe and Secure Home
- Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee failed to follow a resident's care plan, which specified the resident required a specific personal device. The resident was observed without the personal device in place.

Sources: Observations, a resident's clinical records and staff interviews.

WRITTEN NOTIFICATION: Reports re critical incidents

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (3) 2. ii.

Reports re critical incidents

s. 115 (3) The licensee shall ensure that the Director is informed of the following incidents in the home no later than one business day after the occurrence of the incident, followed by the report required under subsection (5):

2. An environmental hazard that affects the provision of care or the safety, security or well-being of one or more residents for a period greater than six hours, including,
 - ii. a breakdown of major equipment or a system in the home,

The licensee failed to report roof leaks that affected multiple resident rooms.

Sources: Point Click Care (PCC) Facility Bulletin Board and interview with staff.