

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: May 19, 2023	
Inspection Number: 2023-1205-0004	
Inspection Type: Follow up Critical Incident System	
Licensee: Revera Long Term Care Inc.	
Long Term Care Home and City: Forest Heights, Kitchener	
Lead Inspector Nuzhat Uddin (532)	Inspector Digital Signature
Additional Inspector(s) Diane Schilling (000736) Mark Molina (000684)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): May 15-18, 2023.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00018508 related to prevention of abuse and neglect • Intake: #00021358 related to falls prevention and management • Intake: #00020405 related to pleasurable dining Follow up

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:
Order # 001 from Inspection #2023-1205-0003 related to O. Reg. 246/22, s. 74 (1) (a) inspected by Nuzhat Uddin (532).

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The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.