

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: November 28, 2024

Inspection Number: 2024-1319-0003

Inspection Type:  
Complaint  
Critical Incident

Licensee: 0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care Limited Partnership

Long Term Care Home and City: Forest Hill, Kanata

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 26, 27, 28, 2024

The following intake(s) were inspected:

- Intake: #00124380: Critical Incident (CI) #2834-000020-24 related to an allegation of sexual abuse resident to resident
- Intake: #00131410: Complaint related to skin and wound

The following Inspection Protocols were used during this inspection:

Skin and Wound Prevention and Management  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours  
Reporting and Complaints

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Skin and Wound Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee has failed to ensure that a resident who was exhibiting altered skin integrity received a skin and wound assessment using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment.

The resident experienced altered skin integrity during a specific month. The Assistant Director of Care (ADOC) identified the home uses a Skin and Wound Evaluation V 6.0 for skin and wound assessments. A review of the Progress Notes in Point Click Care (PCC) for that resident showed that on a specific day in that month, staff changed the dressing and documented this in a progress note, however, they did not use the clinically appropriate assessment instrument.

Sources:

The resident electronic medical records, interview with ADOC.