

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: February 2, 2026

Inspection Number: 2026-1134-0001

Inspection Type:

Complaint
Critical Incident

Licensee: CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Fosterbrooke, Newcastle

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 28 - 30, 2026 and February 2, 2026

The following intake(s) were inspected:

- An intake regarding improper care resulting in harm/risk of harm to resident
- An intake regarding a complaint of alleged abuse/neglect of a resident

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Integration of assessments, care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (4)

Plan of care

s. 6 (4) The licensee shall ensure that the staff and others involved in the different aspects of care of the resident collaborate with each other,

(a) in the assessment of the resident so that their assessments are integrated and are

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consistent with and complement each other; and
(b) in the development and implementation of the plan of care so that the different aspects of care are integrated and are consistent with and complement each other.

The licensee did not ensure that Registered staff and the Physician collaborated with each other when a resident had a significant change in status and declined from their baseline presentation. The resident was sent to hospital and passed away shortly thereafter.

Sources: Critical Incident Report, a resident's clinical records, review of secure conversations between the Registered Staff and Physician, the home's investigation notes, and interviews with staff.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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