

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** December 11, 2025

**Inspection Number:** 2025-1380-0002

**Inspection Type:**

Proactive Compliance Inspection

**Licensee:** Deep River and District Health

**Long Term Care Home and City:** The Four Seasons Lodge, Deep River

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 8, 9, 10, 11, 2025

The following intake(s) were inspected:

- Intake: #00164192 - Pro-active compliance inspection.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Staffing, Training and Care Standards  
Recreational and Social Activities  
Pain Management

## INSPECTION RESULTS

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## Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 29 (3) 10.**

Plan of care

s. 29 (3) A plan of care must be based on, at a minimum, interdisciplinary assessment of the following with respect to the resident:

10. Health conditions, including allergies, pain, risk of falls and other special needs.

The home had not updated a resident's written plan of care to include a pain management focus to assist with managing the residents pain. During a record review of a resident's electronic medication administration record, (eMAR) it was noted that they are on several pain medications including narcotics that are regularly scheduled each day. The home updated the resident's written plan of care, prior to the inspector leaving the home.

Sources: A resident's clinical records, interview with a PSW, RPN and the DOC.

Date Remedy Implemented: December 10, 2025