

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report	
Report Issue Date: January 11, 2024	
Inspection Number: 2024-1010-0001	
Inspection Type: Complaint Critical Incident	
Licensee: ManorCare Partners II	
Long Term Care Home and City: Friendly Manor Nursing Home, Deseronto	
Lead Inspector Darlene Murphy (103)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): January 8-10, 2024.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00098080 -Complaint- related to dietary items and food service. • Intake: #00105088 - (CIS #0934-000004-23) - Alleged financial abuse of a resident.

The following **Inspection Protocols** were used during this inspection:

- Food, Nutrition and Hydration
- Infection Prevention and Control
- Prevention of Abuse and Neglect

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.