

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 28, 2024

Inspection Number: 2024-1367-0005

Inspection Type:

Complaint
Critical Incident

Licensee: 0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care Limited Partnership

Long Term Care Home and City: Garden Terrace, Kanata

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 26, 27, 28, 2024

The following intake(s) were inspected:

- Intake: #00121156 - related to an allegation of improper care.
- Intake: #00131860 - related to a complaint about resident's rights.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Residents' Rights and Choices

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.