

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** April 2, 2026

**Inspection Number:** 2026-1367-0005

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** Omni Quality Living (East) Limited Partnership by its general partner,  
Omni Quality Living (East) GP Ltd.

**Long Term Care Home and City:** Garden Terrace, Kanata

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 30, 31 and April 1, 2, 2026

The following intake(s) were inspected:

- Intake: #00168249 - Related to the fall of resident which resulted in a significant change in health condition
- Intake: #00171942 - Complaint related to resident care provision

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Food, Nutrition and Hydration  
Falls Prevention and Management

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.