



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Apr 17, 2013	2013_128138_0015	O-000068- 13	Complaint

**Licensee/Titulaire de permis**

OMNI HEALTH CARE LIMITED PARTNERSHIP  
1840 LANSDOWNE STREET WEST, UNIT 12, PETERBOROUGH, ON, K9K-2M9

**Long-Term Care Home/Foyer de soins de longue durée**

GARDEN TERRACE  
100 Aird Place, KANATA, ON, K2L-4H8

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PAULA MACDONALD (138)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): April 11 and 17, 2013**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Registered Practical Nurse, Personal Care Workers, Life Enrichment Coordinator, and residents.**

**During the course of the inspection, the inspector(s) reviewed a unit's 24 hour report communications, reviewed critical incident reports and previous inspection reports, reviewed home's complaint responses, reviewed the home's menus, reviewed activities calendar and programing attendance records, observed several residents for grooming and hygiene, toured several resident home areas, verified continence supplies, and reviewed resident health care records.**

**The following Inspection Protocols were used during this inspection:  
Continence Care and Bowel Management**

**Nutrition and Hydration**

**Personal Support Services**

**Recreation and Social Activities**

**There are no findings of Non-Compliance as a result of this inspection.**

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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

**WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order**

**Legendé**

**WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités**



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 17th day of April, 2013**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

*Paula MacDonald RD*