

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: May 27, 2025

Inspection Number: 2025-1026-0001

Inspection Type:

Critical Incident

Licensee: Golden Years Nursing Homes (Cambridge) Inc.

Long Term Care Home and City: Golden Years Nursing Home, Cambridge

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 21, 22, & 26, 2025.

The inspection occurred offsite on the following date(s): May 27, 2025.

The following intake(s) were inspected:

- Intake: #00143805 - Resident fall that resulted in injury.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

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Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that a safety intervention set out in a resident's plan of care was provided as specified in their plan.

Sources: Inspector's observation, a resident's clinical records, and interviews with staff.

WRITTEN NOTIFICATION: Transferring and positioning techniques

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee has failed to ensure that staff used safe transferring when assisting a resident.

During a transfer of a resident, staff did not use the prescribed transfer equipment documented in the resident's care plan.

Sources: Inspector's observation, a resident's clinical records, and interviews with staff.