



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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<input type="checkbox"/> Licensee Copy/Copie du Titulaire		<input checked="" type="checkbox"/> Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection September 14 & 15, 2010	Inspection No/ d'inspection 2010_128_1033_14Sep101035 A	Type of Inspection/Genre d'inspection Other
Licensee/Titulaire Golden Years Nursing Homes(Cambridge) Inc. P.O. Box 3277 704 Eagle Street North, Cambridge, ON N3H 4T3		
Long-Term Care Home/Foyer de soins de longue durée Golden Years Nursing Home 704 Eagle Street North, Cambridge, ON N3H 4T3		
Name of Inspector(s)/Nom de l'inspecteur(s) Ruth Hildebrand (ID # 128)		
Inspection Summary/Sommaire d'inspection		
<p>The following issue was identified while conducting Dietary Follow-up inspection 2010_128_1033_14Sep101035. This issue was unrelated to the Inspection Protocol being utilized during the review.</p> <p>During the course of the inspection, the inspector spoke with members of the management team, including the Administrator, Director of Care, and Nutrition Manager; residents who reside on North and Main; staff on both of these areas, dietary aides; Registered Nursing staff; the home's new Registered Dietitian, as well as the supporting Registered Dietitian and the nursing consultant. A review of resident records was completed. Lunch was observed in the main dining room and afternoon snack was observed in the North and Main areas, on September 14, 2010.</p> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN 1 VPC</p>		



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O 2007, c.8, s. 15(2)(c)
Every licensee of a long-term care home shall ensure that, the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

Findings:

Identified at 10:51 a.m., September 14, 2010, that the floor in the Main/North corner hallway was lifting and was a possible tripping hazard.

Inspector ID #: 128

Additional Required Actions:]

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the home, furnishings and equipment are maintained in a safe condition and in a good state of repair., to be implemented voluntarily.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report:
September 17, 2010