

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: February 24, 2026

Inspection Number: 2026-1518-0001

Inspection Type:

Critical Incident

Licensee: Tri-County Mennonite Homes

Long Term Care Home and City: Greenwood Court, Stratford

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: February 23 and 24, 2026.

The following intake was inspected:

-Intake: #00166456 / Critical Incident #3023-000016-25 - related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

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NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee did not ensure the care set out in the plan of care for a resident was provided to the resident as specified in the plan. An intervention was included in the resident's plan of care. However, the resident did not have the intervention in place during the onsite inspection.

A staff member reassessed the resident to still require the intervention, and the intervention was later observed to be in place during the onsite inspection.

Sources: observations of a resident, record review of a resident's health care records, and interviews with a resident and other staff.

Date Remedy Implemented: February 24, 2026