



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée**  
**Inspection de soins de longue durée**

Hamilton Service Area Office  
119 King Street West 11th Floor  
HAMILTON ON L8P 4Y7  
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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

Bureau régional de services de  
Hamilton  
119 rue King Ouest 11ième étage  
HAMILTON ON L8P 4Y7  
Téléphone: (905) 546-8294  
Télécopieur: (905) 546-8255

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du apport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 23, 2016	2016_539120_0078	019508-16, 029231-16	Follow up

**Licensee/Titulaire de permis**

DEEM MANAGEMENT SERVICES LIMITED  
2 QUEEN STREET EAST SUITE 1500 TORONTO ON M5C 3G5

**Long-Term Care Home/Foyer de soins de longue durée**

HAMILTON CONTINUING CARE  
125 WENTWORTH STREET SOUTH HAMILTON ON L8N 2Z1

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**  
BERNADETTE SUSNIK (120)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): December 16, 2016**

An inspection (2015-201167-0009) was previously conducted on May 21-June 3, 2015 at which time an Order related to inadequate illumination levels in the home was issued. A follow-up inspection (2016-189120-0053) conducted on August 11, 2016 revealed that the work was not fully completed and the Order remained outstanding. For this follow-up inspection, the illumination levels have been increased to meet required levels in the majority of resident rooms, all corridors, common areas and washrooms.

An inspection (2016-189120-0033) was previously conducted on June 1, 2016 at which time an Order was issued for the poor condition of the windows. For this follow-up inspection, the windows have been replaced or repaired and the Order has been complied with.

**During the course of the inspection, the inspector(s) spoke with the administrator and maintenance person.**

**During the course of the inspection, the inspector toured the exterior and interior of the home and observed the condition of the windows and took illumination measurements.**

**The following Inspection Protocols were used during this inspection:  
Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**



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**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 18.	CO #001	2016_189120_0053	120	
O.Reg 79/10 s. 90. (1)	CO #001	2016_189120_0033	120	



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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 23rd day of December, 2016**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**