

Ministry of Long-Term CareLong-Term Care Operations Division
Long-Term Care Inspections Branch**Hamilton District**119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137**Public Report****Report Issue Date:** June 16, 2025**Inspection Number:** 2025-1331-0003**Inspection Type:**

Complaint

Licensee: Unger Nursing Homes Limited**Long Term Care Home and City:** Hampton Terrace Care Centre, Burlington**INSPECTION SUMMARY**

The inspection occurred onsite on the following dates: June 12-13, 16 2025.

The following intake was inspected:

- Intake: #00149397 - Complaint - Resident Care and Support Services

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

INSPECTION RESULTS**WRITTEN NOTIFICATION: Plan of care**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

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The licensee has failed to ensure that the care set out in the plan of care was provided to a resident as specified in the plan, specifically, to ensure interventions to reduce the risk of falls were implemented.

Sources: resident's clinical records, observations of resident in room, interviews with staff.