

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: October 30, 2025

Inspection Number: 2025-1331-0006

Inspection Type:

Critical Incident

Licensee: Unger Nursing Homes Limited

Long Term Care Home and City: Hampton Terrace Care Centre, Burlington

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 24, 28-30, 2025.

The following intake was inspected:

- Intake: #00158696 related to Falls Prevention and Management as well as Skin and Wound Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (a) (ii)

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Skin and wound care

- s. 55 (2) Every licensee of a long-term care home shall ensure that,
- (a) a resident at risk of altered skin integrity receives a skin assessment by an authorized person described in subsection (2.1)
 - (ii) upon any return of the resident from hospital, and

The licensee has failed to ensure that a resident received a skin assessment upon return from hospital. The resident sustained a skin injury in the home, was transferred to hospital and received treatment for the injury. Upon their return from hospital, the resident did not receive a skin assessment of the area when it was indicated.

Sources: Clinical records; an interview.

WRITTEN NOTIFICATION: Skin and wound care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

- s. 55 (2) Every licensee of a long-term care home shall ensure that,
- (b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,
 - (iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

The licensee has failed to ensure that a resident's two areas of altered skin integrity were reassessed weekly.

Sources: Clinical records; an interview.