

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: May 28, 2025

Inspection Number: 2025-1216-0003

Inspection Type:

Critical Incident
Follow up

Licensee: Hardy Terrace LTC Operating Limited

Long Term Care Home and City: Hardy Terrace, Brantford

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: May 26-28, 2025.

The following intakes were inspected:

- Intake: #00143236 - Follow-up #: 1 - Compliance Order (CO) #001 from inspection #2025-1216-0002, O. Reg. 246/22 - s. 79 (1) 4., related to dining and snack service
- Intake: #00143237 - Follow-up #: 1 - CO #002 from inspection #2025-1216-0002, O. Reg. 246/22 - s. 80 (2), related to the registered dietitian
- Intake: #00143238 - Follow-up #: 1 - CO #003 from inspection #2025-1216-0002, O. Reg. 246/22 - s. 80 (4), related to the registered dietitian
- Intake: #00145347 - Critical Incident #2720-000008-25 related to an allegation of sexual abuse of a resident

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Order #001 from Inspection #2025-1216-0002 related to O. Reg. 246/22, s. 79 (1) 4.
Order #002 from Inspection #2025-1216-0002 related to O. Reg. 246/22, s. 80 (2)
Order #003 from Inspection #2025-1216-0002 related to O. Reg. 246/22, s. 80 (4)

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.