

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

Public Report

Report Issue Date: March 27, 2025

Inspection Number: 2025-1557-0001

Inspection Type:

Complaint

Licensee: The Corporation of the County of Hastings

Long Term Care Home and City: Hastings Centennial Manor, Bancroft

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 25, 26, 27, 2025

The following intake(s) were inspected:

• Intake: #00140473 -A complaint with concerns regarding resident alleged verbal/physical abuse by another resident.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.