

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: June 13, 2025

Inspection Number: 2025-1557-0002

Inspection Type:

Complaint

Critical Incident

Licensee: The Corporation of the County of Hastings

Long Term Care Home and City: Hastings Centennial Manor, Bancroft

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 10, 11, 12, 13, 2025

The following intake(s) were inspected:

- Intake: #00146426 - CIR #M537-000005-25- Fall of a resident resulting in an injury.
- Intake: #00147349 - a complaint related to a bed refusal for a resident.
- Intake: #00147420 - CIR #M537-000006-25- Fall of a resident resulting in an injury.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management
Admission, Absences and Discharge

INSPECTION RESULTS

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.